This contract is between **Marci Copes-Genereux of MCG Counselling** and (print name) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

I am glad you are here!My priority is your emotional wellness and success toward your goals. Of course, counselling is only one path to improvement. Medical, pharmaceutical and community resources can be key, as are exercise and other healthy lifestyle choices. It is possible that despite our best efforts you may not like the outcome of our time together. Creating lasting change takes perseverance and sometimes intervention in a few areas. I pledge to do my best to help you achieve your goals, so I will check in often to make sure what we are doing together is meeting your needs.

As a clinical social worker I am registered through the Alberta College of Social Work (ACSW). I am bound by professional and ethical standards at all times. After safety, your privacy is my top priority. I will not share confidential information with any person or agency outside of our session without your written permission except when:

* I think you or someone else is in serious danger
* there is reasonable suspicion of child abuse
* records are subpoenaed by a Court of Law
* other legal limitations/3rd party requirements (WCB, EAP, Children’s Services..) exist;
* as a part of my professional development and at my discretion I seek the aid of other counsellors for consultation and/or supervision.

I take notes during and after sessions to help focus goals for treatment. They are stored under lock and key according to guidelines set out by the ACSW. Let me know if you want to know more about this.

You will agree to pay the service fee of $150.00/hour for counselling. Sessions are 1 hour in length. If you request a reference letter from me to a third party, there will be a $50.00 fee for this letter.

I do not make diagnostic assessments or recommendations regarding custody or access, legal or medical matters.

If you are unable to attend the scheduled appointment and notify me more than 24 hours prior to the appointment time there will be no charge. If you do not provide 24 hours notice, you will accept responsibility for the **$50.00** “No Show” fee. (**Cancellations may be made 24 hrs/day via voicemail, email or text**).

Either you or I may end the counselling process by giving notice more than 24 hours prior to an arranged session. We may choose to end our work together if: either one of us is not feeling safe or a conflict of interest arises, we are not making progress toward your goals, or more happily, your goals have been met and counselling is no longer needed. It is through your feedback that I best help both you and future clients. If you are dissatisfied with my service then please let me know. If a referral is appropriate we can discuss options.

I have read and understand this contract and agree to fully participate in this counselling relationship.

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## **Client 1 Signature Client 2 Signature (if applicable)**

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**Marci Copes-Genereux, MSW, RCSW Date:**